

Ph : 22383230

Fax : 41516486

# Karnataka State Nursing Council

(Constituted under the Karnataka Nurses, Midwives & Health Visitors Act, 1961)



Office of the  
Karnataka State Nursing Council  
No. 71, Nightingale Towers  
A-Street, 6th Cross, A.R. Extension  
Gandhinagar, Bangalore – 560 009

No. : KNC /

Dated :

No : KSNC : 169 : 2016-17

Dt : 16-05-2016

Invitation of quotation for AMC's of Computer & Printers-reg.

**Sealed competitive quotations are invited by the undersigned for the AMC of following items of Computers & Printers.**

SL.No	Item Type	NO. of Quantity
1.	Desktop Computers	13
2.	Printers	
	a) HP Laser Jet 5550dn	01
	b) HP Laser Jet 3000n	01
	c) HP Laser Jet 1020	03
	d) HP Laser Jet 1018	01
3.	Printer Cum Scanner	
	a) HP Laser Jet M 1005 MEP	01
4.	Scanner	
	a) HP Scan Jet G2410	02
5.	All in one P C	01
6.	Fax Machine	01
7.	Servers	01
8.	Laptops	03
9.	Net working systemes	01
10.	UPS & 3 KVA Battery	01

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## AMC for Computer & Printers

### TERMS AND CONDITIONS:-

This Terms And Condition will be valid from the date of P.O

- 1. PREVENTIVE MAINTINENCE:**The preventive maintenance for the system covered in this contract shall be carried out on all system.M/s. ----- shall coordinate with the user dept and finalize the schedule for the preventive maintenance . if the PM is not carried out as indicated above and copies are not forwarded the contract stands extended or suitable penalty may be levied as decided by the competent authority- Office of the , Karnataka State Nursing Council.
- 2. Service engineer shall clean the PC's and peripherals while carrying out the preventive maintenance.**
- 3. Stand By : For any breakdown beyond Three working day a stand by unit system/unit shall be provided by firm.**
- 4. If any printer or peripherals become unserviceable due to obsolescence or non availability of spares, Office of the, Karnataka State Nursing Council at their own discretion may remove the item from the contract or upgrade subject to submitting relevant supporting document from the supplier.**
- 5. Firm has to load antivirus to all the computers and update every quarterly by using net services in the company. Office of the, Karnataka State Nursing Council has to provide legal copy of Antivirus to all PC's.**

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6. Firm will maintain Internet hub maintenance and attending network problems etc., However the spares , if any required or to be repaired will be chargeable on actuals .
7. Inspection of system by the Firm, has to be done free of cost.
8. The service report card will be maintained for every visit of the engineer.,
9. Any problem reported under AMC, The same will be rectified / repaired by the Firm , without any service charge, only cost of the spares replaced shall will be borne by Office of the, Karnataka State Nursing Council
10. **All replacement parts should be new item only. ( no reconditioned parts are used). defective parts cannot be taken back by Firm, the same will be handed over to Office of the, Karnataka State Nursing Council**
11. **Replacement of spares payment should be made based on the satisfactory performance report from the user departments, along with the copies of service reports.**
13. **PRIME TIME COVERGAE:**  
The service/maintenance of systems covered in this contract will be carried out as per Office of the, Karnataka State Nursing Council's working hours (i.e,10.00 A.m to 6.30 hours from Monday to Saturday) excluding 2<sup>nd</sup> Saturday and government holidays.
14. **SPARES: Only genuine spare procured from OEM's/reputed distributors will be used for the servicing maintenance of system/equipment.**

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15. Service Tax extra payable by Office of the, Karnataka State Nursing Council at 14.36 % on the AMC value.

16. PERIOD OF CONTRACT: This contract is for the AMC of computers and its peripherals (printers, scanners, etc.,) for a period of 1 year from the date of issue of the P.O.

17. TERMS AND CONDITIONS FOR PAYMENTS:

Quoted fee will be paid in two half quarterly year installments on submission of bill and Service report.

18. CONDITIONS:

1. If approved bid for per call basis will include only labour and service charges spares shall be billed to Office of the, Karnataka State Nursing Council separately
2. If approved bid for lump sum contract shall include all charges. No separate Charges will be entertained other than in case of force majeure.

The price also does not include replacement of spares that become defective due to physical damages and chip burns due to faulty power supply, which will be certified by the representative user of the department

19. Responsive firms services shall be available always to Office of the, Karnataka State Nursing Council during the contract period. Any calls logged on shall be attended within two hours.

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## Other terms and conditions :

- a). Office of the, Karnataka State Nursing Council will use supplies including but not limited to floppy diskettes, magnetic tapes, printer ribbons , toner cartridges as per the specifications recommended by firm.
- b). Office of the, Karnataka State Nursing Council shall not employ additional attachments, features or devices on the Equipment or make alterations in the Equipment without the knowledge and consent of and observance of conditions of firm . Office of the, Karnataka State Nursing Council can if so necessary move from the existing premises to any other premises the **SYSTEMS** installed under this agreement with prior written consent of firm.
- c). AMC does not cover replacement and/or repairs necessitated by damages resulting from accidents, wrong usage, physical movement, variations of electrical and environmental conditions beyond the specified limits. All charges for such repairs or replacement shall be paid separately by Office of the, Karnataka State Nursing Council .The estimation for the same repair and replacement will be submitted at that time.
- d). Separate charges will be made for any equipment installed or upgraded in addition to the existing machines.

20. Legal jurisdiction and disputes will be at Bangalore law courts.  
For any further clarification or information please don't hesitate to contact the undersigned.

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**21. Last date and time of receipt of quotations: Date 24-06-2016 before 4.30PM.**

You are requested to submit the sealed quotations for AMC of Computer & Printers

**Thanking you,**

**Yours Faithfully**

  
**President**